

Faculty of Business Administration

January 19, 2004

To Whom it May Concern,

After receiving my new assignment as an assistant professor at Memorial University of Newfoundland, I was facing the problem of quickly finding a suitable rental accommodation for my family.

I had the luck of meeting Mr. Chris O'Dea few days after my arrival who kindly offered his help to me. Even though I was not in the market to buy a house, Mr. O'Dea kindly assist me to find convenient rental accommodations.

During the time I spent with Mr. O'Dea, not only he demonstrated great devotion for his job but also great dedication and a high level of expertise and professionalism. Mr. O'Dea even went far beyond our expectations by providing us with additional activities such as city tours, assistance with transportation and orientation to the city. With Mr. O'Dea commitment, we soon found our new home and enjoyed our first days in St. John's.

Sincerely,

Omrane Guedhami, Ph.D.

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